

GRASP: Your route to greater productivity.

Increased efficiency
for mobile workforces

» RENT OR BUY THE SOLUTION «

It's in your GRASP

Increased workforce efficiency and customer satisfaction

Organisations across the UK are set to transform the productivity of their mobile workforces with GRASP. Typically, each worker using GRASP will do one or two extra jobs every day.

GRASP, a powerful Internet-based scheduling and appointment booking solution, is the most cost-effective way to help your mobile workforce get to appointments on time and complete more jobs each day.

Your route to greater productivity

Based on technology previously only available to the world's largest utility companies, GRASP allocates jobs to mobile workers in the most accurate and productive way, taking into account each worker's skill set and location, existing priority bookings and available resources.

Whenever adjustments are necessary, because of emergencies for example, GRASP creates new schedules and dispatches them with alerts to all the relevant people in seconds.

Highly accurate scheduling and routing

GRASP schedules more accurately than any other solution. Using a unique algorithm, GRASP can work with very small appointment windows, to dramatically increase productivity.

Using GPRS, work order information is sent to and from the field in real-time, making it incredibly easy to manage on-the-job requirements and emergencies.

Improve customer satisfaction

GRASP sends each worker to the customer's house by the most direct route, getting them there on time – and equipped with the right information.

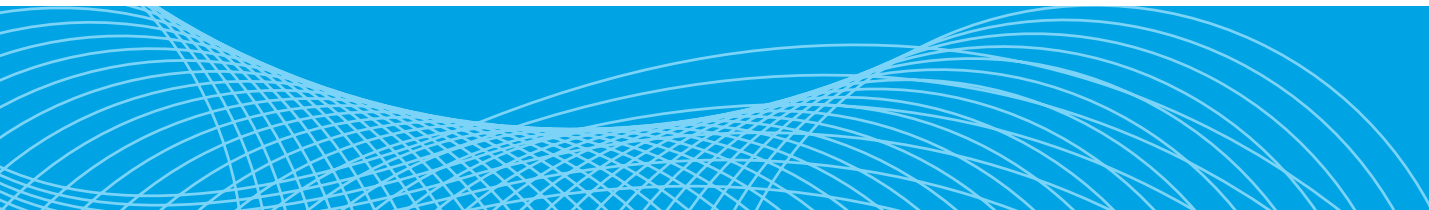
Immediate start-up with minimal costs

GRASP is a service, rather than a product. Customers can choose to buy it, rent it monthly or annually, or even use it on a per-job-booked basis.

Costs can be directly linked to the size of the workforce.

Craig Edge, Operations Director, United Utilities Plc

“We use Wheatley Associates for some of our most business critical software needs... We manage millions of assets and schedule 3,000 jobs per day to over 400 GPRS handheld units which work in real time.”



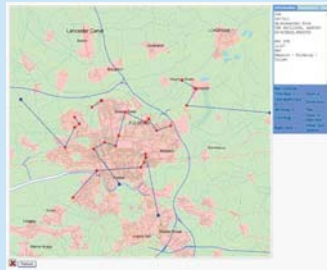
How much can you save?

Key Features

GRASP is a cost-effective Internet-based job scheduling and mobile workforce management solution for any company that requires the accurate scheduling of appointments with its customers.

- ✦ Highly accurate, automated scheduling of small, medium or large mobile workforces
- ✦ Schedules appointments and co-ordinates them with available resources in real-time
- ✦ Sends details of appointment locations with contact names and passwords, schematics for on-site maintenance, repair guides and appointment feedback forms
- ✦ On-the-fly scheduling of emergencies
- ✦ Easily customisable to increase usability and functionality
- ✦ Complete, hosted service which can be rented monthly, annually or on a per-job-booked basis
- ✦ Out-of-the-box solution, no need to buy any hardware or software
- ✦ Multi-lingual capability
- ✦ Incredibly easy to install and use
- ✦ Works with most Symbian or Windows CE devices

Payback typically in under 12 months.



Powerful mapping software calculates the most direct route to a customer's house.



GRASP gives any organisation the scheduling power of major corporations.

A simple calculation for fast ROI

On average, GRASP increases a mobile worker's productivity by one to two extra jobs a day. For a field force of 100 people visiting 8 premises a day that would equate to an efficiency gain in the region of £780,000 per year.

A reliable, high quality service

For over a decade, Wheatley Associates has been providing solutions to the world's largest mobile workforces. As an ISO 9001 registered firm, you can be sure of the quality and reliability of GRASP and our support services.

Craig Edge, Operations Director, United Utilities Plc

**“Their software is innovative, reliable and robust,
it has to be, we rely on it everyday.”**

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